

Keeping you safe during our visit

All of us at Boilers2Ac are following the Government advice to make sure we work as safely as possible. Here are some of the ways we will protect you, your family and ourselves.

1

Please let us know if you or anybody in your property is showing signs of the virus, is vulnerable, or self isolating. As we may need to reschedule your appointment or take additional safety measures.

2

We will try to speak to you over the phone, or via tools such as Zoom or WhatsApp, to avoid any unnecessary face-to-face interaction.

3

We will maintain a safe 2-metre distance at all times, including when we arrive, during the job, and when leaving your property. Please don't be offended if we don't shake hands.

4

We politely ask that any other occupants stay in another room where at all possible whilst we carry out our work.

5

We will wash our hands thoroughly at the start of the job, at regular intervals during, and once we have finished.

6

We will endeavour to wear protective equipment when working in your property. This could include gloves, glasses, masks and coveralls.

7

Please leave internal doors open where possible so we don't have to touch door handles and other surfaces.

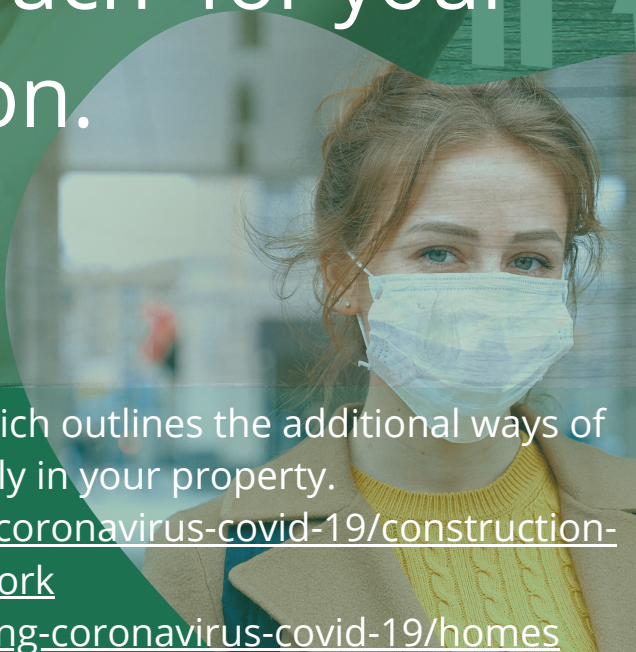
8

If there are two of us, we will work back to back or side by side where possible, rather than face to face.

9

We will wipe down the work area, equipment and surfaces regularly. We will remove any waste from your property in a responsible manner at the end of the job.

We thank you very much for your cooperation.



Please see below links to the Government advice which outlines the additional ways of working we are adopting to work safely in your property.

<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/construction-and-other-outdoor-work>

<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/homes>